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Warranty

Limited Warranty

All pole products are guaranteed to be free from defects in material and workmanship for a period of three years from the date of shipping. All lighting fixtures carry a one year warranty. Whatley disclaims all implied warranties including the merchantability and the warranty of the products for the purpose and/or application.

It will be at the discretion of Whatley to decide whether to repair or replace any products determined by Whatley to be defective. Misuse, misapplication or indeterminable damage is not warranted by Whatley.

Warranty Claims

If a problem is discovered in the field with a Whatley product, please contact the factory immediately for resolution. Whatley will work with all responsible parties to resolve the problem in a fair and timely manner. No claims for labor or other job site charges, including inconvenience or loss of time, will be compensated unless written authorization by Whatley is provided in advance.

Disclaimer: Whatley reserves the right to change the terms and conditions at any time. Special promotions will occur occasionally that will supersede the items stated in this document. Notice will be given at least 30 days before any changes are implemented.